the **health & safety** group

CSTF Mandatory & Statutory Training vs The Care Certificate

Mandatory & Statutory Training is an annual refresher training course intended for established Healthcare Professionals.

It is paramount that delegates attending this course have prior learning and experience in healthcare. The practical elements of the course are not suitable for delegates without prior learning or competence.

The subject modules on a Mandatory Training Course are compact, containing just the right amount of information to refresh a delegate's previous knowledge. Delegate experiences also provide further enhancements to the training experience.

In summary:

- Mandatory & Statutory Training is not suitable for workers new to care
- Mandatory & Statutory Training is not a substitute for the Care Certificate Training Course
- Any workers who are new to care should attend the Care Certificate Course and NOT Mandatory Training

All delegates attending Mandatory Training Courses need to declare their professional background BUT we do understand from time to time that delegates/agencies might book the wrong course by mistake. Full refunds for incorrect bookings will be provided as long as The Health & Safety Group receive 2 working days' notice before the course start date.

If delegates book Mandatory training without sufficient experience and The Health & Safety Group are not provided with 2 working days' notice, you will forfeit your course fee and you will need to pay again in full to attend the Care Certificate course.

The Health & Safety Group will at no time be held responsible if the incorrect training course is selected, and cancellation terms will still apply.

Delegates that are unsure of which training will be suitable for them, should check with their employer/agency before booking with The Health & Safety Group.